

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR



الإمارات العربية المتحدة
وزارة الداخلية

Renew Reserved Plate Number

Moi Services Website

User Manual



1. Access to the Service:

To submit a renew vehicle plate reservation request, navigate to the **traffic services** list, select the **Renew Reserved Plate Number** service, and then click on **Start Service** button.

The screenshot displays the E-Services portal interface. At the top, there are navigation tabs for 'E-SERVICES', 'DASHBOARD', and 'EMPLOYEE SERVICES', along with a language selector for 'العربية'. Below the navigation, a search bar is present with the text 'Search here in services'. The main content area is titled 'TRAFFIC SERVICES' and features a grid of service cards. The 'Traffic Profile Services' category is highlighted with a red box, and within it, the 'Renew Reserved Plate Number' service card is also highlighted with a red box. Other services visible include 'View Traffic Profile', 'Update Traffic Profile', 'Applications Status Inquiry', 'New Plate Reservation', 'Damaged Owned Plate Card Replacement', 'Lost Owned Plate Card Replacement', 'Unique Number Waiver', and 'NON Owned Number Waiver'. Each service card includes a 'Start Service' button.



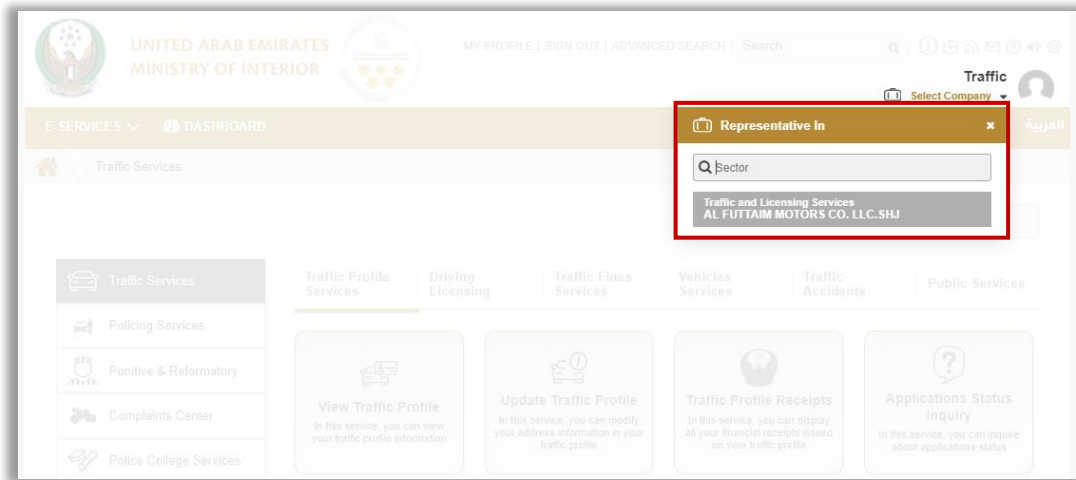
2. Service Steps:

In this service, you can view all your reserved plates and renew reservation. Where the users of this service are divided into 2 main categories:

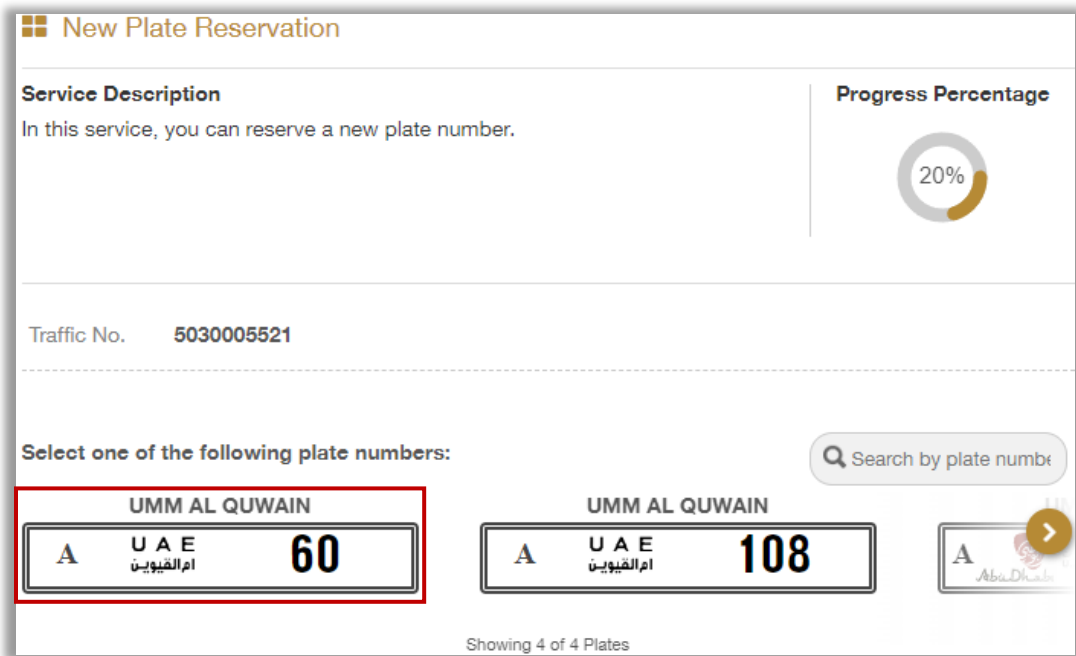
1. Individuals

2. Companies representatives

- If the applicant is a **company representative**, the company must be selected from the top of the screen list first to be able to apply for the service successfully.



1. Choose the plate number to be renewed.





2. Select the plate reservation renewal period which is divided into three main types: 3 months, 6 months and 12 months, then click on **Next** button.

Select one of the following plate numbers:

Search by plate number

UMM AL QUWAIN

A UAE 200
ام القيوين

✓ Selected

UMM AL QUWAIN

A UAE 107
ام القيوين

Showing 11 of 11 Plates

Plate Number: A / UMM AL QUWAIN / 200

Reservation Expiry Date: 31/03/2023

Reservation Period

Service Fees

Payment Gateway

Step: Reservation Period

Reservation Period *

Six Months

Next

3. The service fee will be displayed, to go to the payment gateway click on **Next** button.

Reservation Period

Service Fees

Payment Gateway

Step: Service Fees

Search...

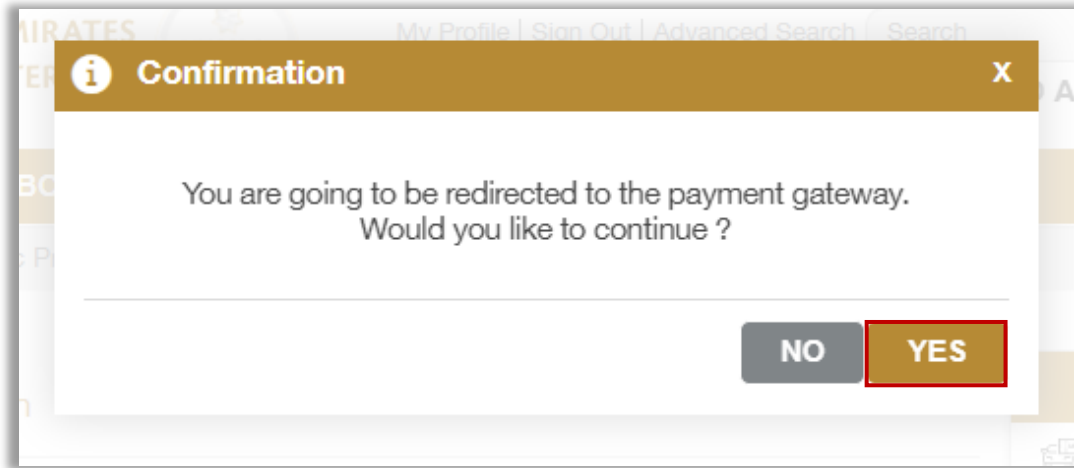
No.	Description	Amount (AED)
1	Booking number plates for a period of 6 months	1000
Total Amount (AED)		1000 AED

Showing 1 to 1 of 1 entries

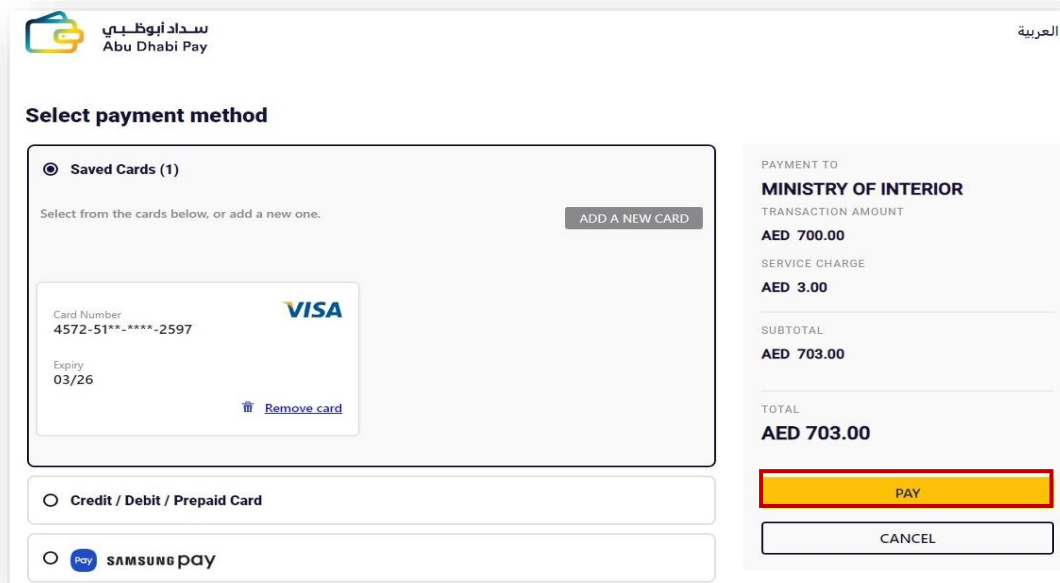
Next



4. Click on **Yes** button to confirm the transition to the payment gateway.



5. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.





6. You can evaluate your experience in obtaining the service through the customer **pulse** survey screens shown below.

United Arab Emirates

نibus المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Overall, how satisfied are you about the Website? *

Extremely Dissatisfied Extremely Satisfied

Next

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CUSTOMER PULSE

English

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous Submit